# Coronavirus 2019 (COVID-19) Community Resource Guide



## Congressman David Trone Maryland's Sixth Congressional District

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#### A Message from Congressman David Trone

Dear Friend,

I know that the coronavirus outbreak is on the forefront of all of our minds as the virus continues to spread globally and within our community. I want to update you on where you can get information, and what you can do to help protect yourself and your family.

Please note that this is a general resource guide and the information within is not exhaustive. This guide is a compilation of existing federal, state, and county resources and is not intended to be the sole resource for those impacted by the COVID-19 outbreak. Because the situation is evolving, please check my website, <a href="https://trone.house.gov/covid19">https://trone.house.gov/covid19</a> or call my office at (202) 225-2721 for additional assistance.

The best way to protect yourself and your family is to practice good hygiene habits. Wash your hands often, don't touch your face, cough into your elbow, give yourself distance from people who are sick, and if you think you are sick, CALL your doctor's office first.

You can call my Gaithersburg office at (301) 926-0300 if you have problems with a federal agency and need additional assistance. My staff and I are here to help.

Sincerely,

**David Trone** 

U.S. Representative



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#### **Quick Guide**

For an immediate, life-threatening emergency, call 911. For all other health concerns, call 211.

#### CDC

800-232-4636; online at <a href="https://www.cdc.gov/coronavirus/2019-ncov/">https://www.cdc.gov/coronavirus/2019-ncov/</a>

#### **Maryland Department of Health**

410-767-6500; online at <a href="https://www.health.maryland.gov/coronavirus">www.health.maryland.gov/coronavirus</a>

#### **Montgomery County Department of Health and Human Services**

240-777-0311; online at <a href="https://www.montgomerycountymd.gov/hhs/">https://www.montgomerycountymd.gov/hhs/</a>

#### **Frederick County Health Department**

301-600-1029 or 301-600-0312 (after hours); online at <a href="https://health.frederickcountymd.gov/">https://health.frederickcountymd.gov/</a>

#### **Washington County Health Department**

240-313-3200; online at <a href="https://washcohealth.org/">https://washcohealth.org/</a>

#### **Allegany County Health Department**

301-759-5000; online at <a href="https://health.maryland.gov/allegany/Pages/Home.aspx">https://health.maryland.gov/allegany/Pages/Home.aspx</a>

#### **Garrett County Health Department**

301-334-7777 or 301-895-3111; online at <a href="https://garretthealth.org/">https://garretthealth.org/</a>



#### **Background on Coronavirus (COVID-19)**

- COVID-19 is a new respiratory illness that can spread from person to person. Because it's so
  new, we don't yet have a vaccine or cure for it. Most people who get COVID-19 will recover on
  their own. But we know that some people can have serious complications that require medical
  care or hospitalization.
- There is currently an international outbreak affecting countries all over the world. As COVID-19 spreads, your life may be disrupted in a variety of ways. Keep yourself and household healthy by being prepared.
- Seeking and sharing accurate information during a time of heightened concern is one of the best things we can do to keep our families and communities healthy and safe. As new information emerges, please remember that the risk of COVID-19 is NOT connected with race, ethnicity or nationality. Stigma will not help to fight the illness.

#### What are the symptoms of COVID-19? How does it spread?

- Symptoms of COVID-19 primarily include fever, cough, and shortness of breath. These symptoms appear 2 to 14 days after exposure to the disease.
- COVID-19 spreads between people who are in close contact with one another (about 6 feet) via coughs or sneezes. It may also be spread by touching a surface or object with the virus on it.
- People are thought to be most contagious when they are the sickest, although some spread is possible before people show symptoms.

#### How can I prevent spreading COVID-19?

- Prevention starts with practicing good personal health habits:
  - Wash your hands often with soap and water.
  - Cover your coughs and sneezes with a tissue.
  - Clean and disinfect frequently touched surfaces and objects.
- Stay home when you're sick.
- Getting plenty of rest, drinking fluids, eating healthy foods, and managing your stress may help you prevent getting COVID-19 and recover from it if you do.
- The Centers for Disease Control (CDC) website offers more details on these preventive steps.

#### How do I plan ahead for COVID-19?

- Make an emergency plan of action with members of your household, relatives, and friends. CDC website offers <u>common sense guidance</u> for preparing you and your family for emergencies.
- If the disease starts spreading in your area, health officials might recommend closing schools or canceling events and encouraging people to work remotely to slow the spread of the disease.

  Maryland public schools are closed until March 27th.
- Make plans for alternative arrangements for you or your child in the case of a school or university dismissal or shutdown. You should also make plans for older individuals and pets, as needed.



- Check in with your work about sick leave and telework options should you need to stay home because you are sick or need to care of a household member.
- Make a list of emergency contacts—family, friends, neighbors, carpool drivers, health care providers, teachers, employers, local public health department, and community resources.
- Gather extra supplies, such as soap, tissues, and alcohol-based hand sanitizer. If you or one of
  your household members have a chronic condition and regularly take prescription drugs, talk to
  your health provider, pharmacist, and insurance provider about keeping an emergency supply of
  medications at home.
- The Maryland Insurance Commissioner has released guidance allowing for early 30-day prescription medication refills for individuals covered by many commercial providers. Please check with your provider for details.

#### What do I do if I have suspected or confirmed COVID-19?

- Monitor your symptoms (fever, cough, shortness of breath). Call your healthcare provider before visiting the office. If you have an appointment, be sure you tell them you have or suspect you have COVID-19.
- Stay home, except for getting medical care. If you have mild symptoms, you may not need to seek medical care.
- Separate yourself from other people and animals in your home.
- Do not go to work, school or public areas.
- Avoid using public transportation, taxis, or ride-share.
- If you have a facemask, wear it around other people or pets and before entering a healthcare provider's office.
- If you can't wear a mask because it's hard for you to breathe while wearing one, then keep people who live with you out of your room or have them wear a facemask if they come in your room.
- Cover coughs and sneezes with a tissue, then throw the tissue away in a lined trash can. Wash hands thoroughly afterwards. Soap and water is best.
- Avoid sharing personal household items like dishes, glasses, or bedding.
- Wash your hands often with soap and water for 20 seconds. If you can't wash your hands, use an alcohol-based hand sanitizer that contains at least 60% alcohol. Rub hands together until dry.
- Clean all "high touch" surfaces -- counters, tables, doorknobs, bathroom fixtures, phones, and keyboards -- daily.
- Use household cleaning products, following the manufacturer's recommendations.
- If you are having a medical emergency, call 9-1-1. Notify dispatch that you have or may have COVID-19.
- Remain in home isolation for 7 days OR until 72 hours after your fever has resolved (and symptoms get better) whichever is longer.



#### What do I do if I was potentially exposed to someone with confirmed COVID-19?

First, know that you generally need to be in close contact with someone with COVID-19 to get infected. Close contact includes scenarios like living with, or caring for, a person with confirmed COVID-19, being within six feet of a person with confirmed COVID-19 for about 10 minutes, or if someone with COVID-19 coughed on you, kissed you, shared utensils with you or you had direct contact with their body secretions.

#### If you may have had close contact with a person with COVID-19 but are not sick.

- Monitor your health for fever, cough and shortness of breath for 14 days after your last contact with the ill person.
- Do not go to school or work. Avoid public places for 14 days.

#### If you are a close contact of a person with confirmed COVID-19 and are sick

- If you are sick with fever, cough, or shortness of breath--even if your symptoms are mild--isolate yourself.
- If you are at higher risk for severe illness (over 60, with underlying health conditions such as heart disease, lung disease, or diabetes), have a weakened immune system or are pregnant) call your healthcare provider. They may want to test you for COVID-19.
- If you have symptoms but are not in a high risk category, talk with your healthcare provider. They will help you determine if you need to be evaluated.

## What do I do if I have COVID-19 symptoms but haven't been around anyone who has been diagnosed with COVID-19?

- The most common symptoms of COVID-19 are fever, cough, and shortness of breath. These can be symptoms of other respiratory illnesses as well as COVID-19.
- If you are in a high-risk category, and have symptoms of COVID-19, call your healthcare provider for advice. If you are at risk for serious illness, your healthcare provider may arrange a test for COVID-19.
- If you do not have a high risk condition and your symptoms are mild, you do not need to be tested for COVID-19. Do not go out when you are sick, practice excellent hygiene, and wear a facemask when you are around other people if you can.
- Cover coughs and sneezes. Avoid sharing personal household items. Clean your hands often. Clean all "high-touch" surfaces often.
- Monitor your symptoms and call your healthcare provider if symptoms worsen.
- Stay home and avoid others for 72 hours after your fever goes down and symptoms get better.

#### What do I do if COVID-19 starts spreading in my community?

Stay informed about local COVID-19 activity through the Maryland Department of Health
 <u>website</u> (https://health.maryland.gov/pages/home.aspx), and be aware of any signs that people
 in your community are getting sick. For example, watch for school dismissals or closures.



- Avoid contact with people who are sick. Cover your coughs and sneezes with a tissue, and wash
  your hands often with soap or water. Don't share personal items and clean frequently touched
  surfaces with soap and water.
- If you are sick, stay home. When seeking medical care, wear a facemask and keep your distance from others. If someone in your house is sick, stay home to avoid unknowingly spreading the virus to others. We still don't fully understand how this spreads.
- Do not attend large events, such as sporting events, conferences, or other community events if you are sick, do not feel well, or someone in your home is sick. If you aren't sick, consider your risk of getting COVID-19 at the event before you go.
- Discourage your children from gathering with others after school unless it is a small group. If any of the children show symptoms of COVID-19, separate them from others immediately.
- Watch your children for symptoms of COVID-19. Notify your children's childcare facility or school if they are sick and get any classroom assignments or activities they can do from home.
- Set up a separate room for sick household members, if possible. Clean the room regularly and try to obtain clean, disposable face masks to use.
- Check in with family and friends who live alone—especially those with chronic diseases. If you live alone, ask your friends and family to check in with you if you become sick.



#### **Federal Resources**

**CDC Coronavirus Information** <u>www.coronavirus.gov</u>

US Health and Human Services (HSS) Statements on U.S. Government Response https://www.hhs.gov/

#### **State Department Travel Advisories**

https://travel.state.gov/content/travel/en/traveladvisories/traveladvisories.html/

#### **CDC Coronavirus Information for Travel**

https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html

Smart Traveler Enrollment Program (STEP) <a href="https://step.state.gov/step/">https://step.state.gov/step/</a>

U.S. District Court in Maryland online <a href="https://www.mdd.uscourts.gov/">https://www.mdd.uscourts.gov/</a>

#### **Small Business Help**

The Small Business Administration (SBA) can provide small business loans for those impacted by a COVID-19 outbreak. SBA may also be able to assist with export challenges by helping identify alternative markets or providing STEP vouchers to defray costs. Visit <a href="https://sba.gov/coronavirus">https://sba.gov/coronavirus</a> or <a href="https://disasterloan.sba.gov/ela/Information/EIDLLoans">https://disasterloan.sba.gov/ela/Information/EIDLLoans</a>

#### **CDC Checklist for Community and Faith Leaders**

https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/checklist.html

#### If you have an appointment with U.S. Customs and Immigration Services ( USCIS)

If you feel sick, cancel or reschedule your USCIS appointment. Please check the USCIS office in Baltimore for updated guidance.

https://www.uscis.gov/about-us/find-a-uscis-office/field-offices/maryland-baltimore-field-office

#### If you have an appointment with Social Security Administration (SSA)

Online assistance is available here https://www.ssa.gov/locator/

#### If you have an appointment with CBP (Trusted Traveler Programs)

Updates are available here: https://www.cbp.gov/ Contact CPB: https://www.cbp.gov/contact

#### If you have an appointment with the VA

Updates and information are available here: https://www.publichealth.va.gov/n-coronavirus/index.asp

If you are experiencing difficulties with a federal agency, please contact Congressman Trone's office for assistance at 301-926-0300; online at https://trone.house.gov



#### **Statewide Resources**

#### **Maryland Department of Health**

www.health.maryland.gov/coronavirus

#### **Governor's Office**

410-974-3901; online at <a href="https://governor.maryland.gov/">https://governor.maryland.gov/</a>

#### **Maryland Insurance Administration**

410-468-2000; https://insurance.maryland.gov/Pages/newscenter/NewsDetails.aspx?NR=2020251

#### **Special Open Enrollment Period**

In response to the coronavirus outbreak, the Maryland Health Benefit Exchange -- our state's health insurance marketplace -- will hold a special open enrollment period. From Monday, March 16 through Wednesday, April 15, Maryland residents without health insurance can sign-up and get covered. For more information see here: https://www.marylandhealthconnection.gov/coronavirus-sep/



#### **Resources for Businesses and Workers**

#### **Maryland Insurance Administration**

410-468-2000; https://insurance.maryland.gov/Pages/newscenter/NewsDetails.aspx?NR=2020251

• Lost business income insurance is subject to the specific terms and conditions of your policy. Contact the broker or agent that sold the policy, the insurance company or the Maryland Insurance Administration with any questions..

#### **Maryland Department of Commerce Information for Businesses**

Online at <a href="https://businessexpress.maryland.gov/coronavirus">https://businessexpress.maryland.gov/coronavirus</a>

#### Various Federal Guidance:

CDC Interim Guidance for Businesses and Employers
 online at
 https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html

• SBA Guidance for Businesses and Employers

online at

https://www.sba.gov/page/guidance-businesses-employers-plan-respond-coronavirus-disease-2 019-covid-19?utm medium=email&utm source=govdelivery

- Occupational Safety and Health Administration (OSHA) Guidance online at <a href="https://www.osha.gov/SLTC/covid-19/">https://www.osha.gov/SLTC/covid-19/</a>
- Disaster Preparedness Planning for your Business online at <a href="https://mema.maryland.gov/Pages/business.aspx">https://mema.maryland.gov/Pages/business.aspx</a>

#### **SBA Economic Injury Disaster Loans**

The federal Small Business Administration (SBA) may be able to provide assistance through the Economic Injury Disaster Loans program to businesses that have suffered substantial economic injury in an eligible disaster area. The SBA can provide a loan of up to \$2 million to help meet financial obligations and operating expenses <a href="https://disasterloan.sba.gov/ela/">https://disasterloan.sba.gov/ela/</a>

#### **Frequently Asked Questions**

Question: My state received approval so where do small businesses apply?

Answer: Small businesses in eligible areas may apply for an EIDL online at:

https://disasterloan.sba.gov/ela/ or they can also reach out to their local SBA District Offices.

Question: If small businesses need help with their applications, are there any other resources available to help them fill out the applications?

Answer: SBA has also coordinated with the Resource Partners, including Small Business Development Centers, (SBDCs) who can assist with the application process. The list of SBDCs is



available online at: https://www.sba.gov/local-assistance/find/?type=Small%20Business%20Development%20Center&pageNumber=1

#### Question: How do I know if a small business is eligible?

Answer: SBA's Office of Disaster Assistance works with state emergency management divisions to certify certain areas as an "eligible area."

- The list of eligible areas is also available online at: https://disasterloan.sba.gov/ela/Declarations/Index or https://www.sba.gov/disaster-assistance/coronavirus-covid-19.
- The list is updated periodically and on the same day a new declaration is approved.
- Your state may not have been approved yet but a county in your state may have been approved as a contiguous county on a neighboring state's approval, which allows small employers in those counties to apply for loans.
- Please check often to see if your area has been added even if your state has not been formally approved.

#### Question: What is an Economic Injury Disaster Loan?

Answer: The SBA's Economic Injury Disaster Loan (EIDL) program provides small businesses with working capital loans of up to \$2 million to help overcome the temporary loss of revenue.

- The loans may be used to pay fixed debts, payroll, accounts payable, or other bills that can't be paid because of the COVID-19 outbreak.
- The interest rate is 3.75 percent for small businesses without credit available elsewhere, and businesses with credit available elsewhere are not eligible to apply for assistance.
- The maximum term is 30 years.
- A small business is defined by the SBA's Size Standards in accordance with the Native American Industry Classification System (NAICS) codes and SBA's Size Standards Tool can be utilized.

#### Question: What's the timeline like?

Answer: Once a borrower submits an application, approval timelines depend on volume. Typical timeline for approval is 2-3 weeks and disbursement can take up to 5 days. Borrowers are assigned individual loan officers for servicing of the loan.

#### Question: Where can I find more information?

Answer: For additional information, borrowers should contact the SBA Disaster Assistance customer service center by calling 1-800-659-2955 or emailing disastercustomerservice@sba.gov. You can also visit SBA.gov/disaster for more information.



#### **Export Assistance for Businesses**

- ExportMD Program helps to offset some of the costs of marketing internationally for Maryland's small and mid-sized companies. Visit:
  - https://commerce.maryland.gov/fund/programs-for-businesses/exportmd-program
- The SBA's Export Working Capital Program can help small businesses obtain working capital
  advances from lenders on export orders, export receivables or letters of credit. SBA's Senior
  International Credit Officers can work directly with an impacted company to explain the
  program and application process. Visit:
  - https://www.sba.gov/content/financing-your-small-business-exports-foreign-investments-or-projects-0

#### **Employer and Worker Assistance**

- The Maryland Department of Labor Division of Unemployment Insurance (DUI) pays temporary benefits to workers who have lost their job through no fault of their own and meet the program's eligibility requirements. The program also connects customers through a range of Workforce Development service, including career planning and guidance, training, and employment opportunities. Please visit the website for more information: http://labor.maryland.gov/employment/uibenefits.shtml
- The Maryland Department of Labor's Division of Labor and Industry enforces the Maryland Health Working Families Act, also known as Safe and Sick Leave, which may be useful for employees who need to take off from work due to COVID-19. To learn more about the <a href="mailto:law.">law.</a>, email <a href="mailto:ssl.assistance@maryland.gov">ssl.assistance@maryland.gov</a>.
- Labor's Division of Workforce Development and Adult Learning enforces the Rapid Response
   System, which works collaboratively with the State's businesses and workers to minimize the
   impact of economic disruptions caused by layoffs and plant or business operations closing.

For interpretive guidance on recent Maryland closures of certain businesses and prohibitions on large gatherings and events, please refer to the following document from the Governor's Office of Legal Council:

 $\underline{https://governor.maryland.gov/wp\text{-}content/uploads/2020/03/OLC\text{-}Interpretive\text{-}Guidance\text{-}COVID19\text{-}01.p} \\ df$ 

#### **Licensing & Permitting**

- According to the <u>Governor's Executive Order</u>, all licenses, permits, registrations, and other authorizations issued by the state, its agencies or any political subdivision that would expire during the current state of emergency will be extended until at least the 30th day after the state of emergency is lifted.
- Labor's <u>Division of Occupational and Professional Licensing (O&P)</u> is temporarily extending license expiration dates until May 1, which is subject to being extended as the



response to the coronavirus situation evolves. They can be contacted by emailing <a href="mailto:dlopl-labor@maryland.gov">dlopl-labor@maryland.gov</a>.

#### **Financial Assistance & Taxes**

- President Donald Trump announced Wednesday that the U.S. Small Business
   Administration (SBA) will provide low-interest loans to companies affected by the
   outbreak, and that he will ask Congress to increase funding for the SBA lending program
   to \$50 billion.
- Maryland officials are working with the SBA to ensure that Maryland businesses can apply for SBA Economic Injury Disaster Loans, and Commerce is working closely with our business community and local partners to identify businesses that may benefit from this assistance.
- General SBA guidance for businesses can be found at this link.<a href="https://www.sba.gov/page/coronavirus-covid-19-small-business-guidance-loan-resources">https://www.sba.gov/page/coronavirus-covid-19-small-business-guidance-loan-resources</a>
- The Comptroller of Maryland has extended business tax filing deadlines to June 1 for some businesses with March, April and May due dates. More information is available by going to the link
   https://content.govdelivery.com/bulletins/gd/MDCOMP-28094ba?wgt\_ref=MDCOMP\_WIDGET\_C7, and a dedicated email address has been established for questions at taxpayerrelief@maryland.gov.

#### Additional information

- The Maryland Emergency Management Agency (MEMA) has activated its <u>Virtual</u>
   <u>Business Operation Center (VBOC)</u> as of March 6 to address inquiries from the private
   sector. Businesses that are interested in emergency operations engagement can learn
   more through MEMA's <u>Private Sector Integration Program</u>.
- Encourage members of the business community to reach out with their questions by sending a message to <a href="mailto:Secretary.Commerce@maryland.gov">Secretary.Commerce@maryland.gov</a>.
- Labor's Office of Small Business Regulatory Assistance is available to help Maryland business owners find timely and effective solutions to issues, so they can go about running their companies. They can be contacted by emailing osbra.inquiry@maryland.gov.



#### **Resources for Travelers**

Incoming travelers from high risk countries will receive the card and information at this CDC link: <a href="https://www.cdc.gov/coronavirus/2019-ncov/travelers/after-travel-precautions.html">https://www.cdc.gov/coronavirus/2019-ncov/travelers/after-travel-precautions.html</a>

#### **Presidential Proclamation Suspending Entry of Travelers from UK, Ireland:**

https://www.whitehouse.gov/presidential-actions/proclamation-suspension-entry-immigrants-nonimmigrants-certain-additional-persons-pose-risk-transmitting-coronavirus-2/

#### What the State Department can and can't do in a crisis:

https://travel.state.gov/content/travel/en/international-travel/emergencies/what-state-dept-can-cant-do-crisis.html

#### Links to country specific information, including recently released health alerts:

https://travel.state.gov/content/travel/en/international-travel.html

• Be sure to fill in the country of destination in the box titled "learn about your destination". This will link to a page with general background information about the country, but also have safety/security and health alerts at the top of the country-specific info.

#### Link to embassy specific COVID-19 information.

https://travel.state.gov/content/travel/en/traveladvisories/COVID-19-Country-Specific-Information.html

Be sure to review information here regarding country of destination:

#### CDC's website on travel:

https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html

## DHS Coronavirus factsheet, including list of airports designated as ports of entry from China and Europe:

https://www.dhs.gov/news/2020/03/13/fact-sheet-dhs-notice-arrival-restrictions-china-iran-and-schengen-countries-europe?utm\_source=hp\_slideshow&utm\_medium=web&utm\_campaign=dhsgov

#### State Department's Worldwide Level 3 Reconsider Travel Advisory:

https://travel.state.gov/content/travel/en/traveladvisories/ea/travel-advisory-alert-global-level-3-health-advisory-issue.html

#### Information Regarding flight cancellations and airline updates:

American Airlines: Coronavirus travel updates:
 https://www.aa.com/i18n/travel-info/coronavirus-updates.jsp



- Delta Airlines:

https://news.delta.com/delta-evaluating-europe-flights-helping-customers-return-us-after-coro navirus-travel-directive

- United Airlines:

https://www.united.com/ual/en/us/fly/travel/notices.html

Alaska Air:

https://www.alaskaair.com/content/advisories/travel-advisories?int=AS\_HOMEADVISORY\_-prodID:Awareness

- Lufthansa:

https://www.lufthansa.com/xx/en/flight-information.html

- Air France:

https://www.airfrance.co.uk/GB/en/common/page\_flottante/hp/news-air-traffic-air-france.htm? ga=2.151355582.620657880.1584376027-984197261.1584376027

- KLM:

https://www.klm.com/travel/gb\_en/prepare\_for\_travel/up\_to\_date/flight\_update/index.htm



#### **Resources for Veterans**

For the most current information related to veterans and COVID-19, please visit <a href="https://www.va.gov/coronavirus">www.va.gov/coronavirus</a>. Guidance from local VA medical facilities about their current operating status is available on each facility's website, which can be found through VA's facility locator tool: <a href="https://www.va.gov/find-locations">https://www.va.gov/find-locations</a>.

#### What should veterans do if they think they have COVID-19?

Before visiting local VA medical facilities, community providers, urgent care centers, or emergency departments in their communities, veterans experiencing COVID-19 symptoms—such as fever, cough, and shortness of breath—are encouraged to **call their VA medical facility** or call **MyVA311** (844-698-2311, press #3 to be connected). Veterans can also send secure messages to their health care providers via <a href="MyhealtheVet">MyhealtheVet</a>, VA's online patient portal. VA clinicians will evaluate veterans' symptoms and direct them to the most appropriate providers for further evaluation and treatment. This may include referral to state or local health departments for COVID-19 testing.

#### What about routine appointments and previously scheduled procedures?

VA is encouraging all veterans to call their VA facility before seeking any care—even previously scheduled medical visits, mental health appointments, or surgical procedures. Veterans can also send secure messages to their health care providers via <a href="MyhealtheVet">MyhealtheVet</a> and find out whether they should still come in for their scheduled appointments. VA providers may arrange to convert appointments to <a href="wichen">wideo</a> <a href="wichen">wisits</a>, where possible.

#### Can visitors still access VA medical facilities?

Many VA medical facilities have cancelled public events for the time being, and VA is urging all visitors who do not feel well to postpone their visits to local VA medical facilities. Facilities have also been directed to limit the number of entrances through which visitors can enter. Upon arrival, all patients, visitors, and employees will be screened for COVID-19 symptoms and possible exposure.

#### What about VA nursing homes and spinal cord injury units?

On March 10, 2020, <u>VA announced</u> that its 134 nursing homes (also called VA community living centers) and 24 spinal cord injury and disorder centers would be *closed* to all outside visitors. All clinical staff will be screened for COVID-19 daily before entering the nursing home or spinal cord injury units, and staff will work only within those units to limit possible transmission of the virus. Exceptions to the visitor policy will only be made for cases when veterans are in their last stages of life on hospice units or inpatient spinal cord injury units.



#### **Montgomery County Resources**

For general questions about COVID-19 or Maryland's response, please visit www.health.maryland.gov/coronavirus

Montgomery County Department of Health and Human Services Coronavirus Updates https://www.montgomerycountymd.gov/HHS/RightNav/Coronavirus.html

#### **Montgomery County Department of Health and Human Services**

240-777-0311; online at <a href="https://www.montgomerycountymd.gov/hhs/">https://www.montgomerycountymd.gov/hhs/</a>

#### **Montgomery County Office of Emergency Management and Homeland Security**

240-777-0311; online at https://frederickcountymd.gov/2001/Emergency-Management

#### **Montgomery County Circuit Court**

240-777-9400; online at <a href="https://www.montgomerycountymd.gov/cct/">https://www.montgomerycountymd.gov/cct/</a>

#### Hospitals

Adventist HealthCare Shady Grove Medical Center

240-826-6000 or 240-826-6405; online at <a href="https://www.holycrosshealth.org/">https://www.holycrosshealth.org/</a>

Holy Cross Germantown Hospital

301-557-6000; online at <a href="https://www.adventisthealthcare.com/">https://www.adventisthealthcare.com/</a>

#### **Montgomery County Public Schools**

240-740-3000; online at <a href="https://www.montgomeryschoolsmd.org/">https://www.montgomeryschoolsmd.org/</a>

#### **Montgomery County Public Schools Emergency Closure Meals Service:**

online at

https://www.montgomeryschoolsmd.org/uploadedFiles/Coronavirus/COVID-19\_Emergency\_Closure\_M eals for MCPS\_Students.pdf

The SBA has administratively declared Montgomery County as an economic disaster, meaning small businesses in Montgomery County are eligible for disaster loan assistance:

Learn more and apply at https://disasterloan.sba.gov/ela/



#### **Frederick County Resources**

## For general questions about COVID-19 or Maryland's response, please visit www.health.maryland.gov/coronavirus

#### **Frederick County Health Department Coronavirus updates**

https://health.frederickcountymd.gov/CivicAlerts.aspx?AID=271

#### **Frederick County Health Department**

301-600-1029 or 301-600-0312 (after hours); online at <a href="https://health.frederickcountymd.gov/">https://health.frederickcountymd.gov/</a>

#### **Frederick County Division of Emergency Management**

301-600-6790; online at https://frederickcountymd.gov/2001/Emergency-Management

#### **Frederick County Circuit Court**

301-600-1976; online at <a href="https://www.courts.state.md.us/clerks/frederick">https://www.courts.state.md.us/clerks/frederick</a>

#### **Hospitals**

Frederick Health

240-566-3300; online at <a href="https://www.frederickhealth.org/">https://www.frederickhealth.org/</a>

#### **Frederick County Public Schools**

301-644-5000; online at <a href="https://www.fcps.org/">https://www.fcps.org/</a>

#### Frederick County Public Schools Emergency Closure Meal Services Information

FCPS will be serving FREE breakfast and lunch to all children 18 years and younger and adults older than 18 years old who are enrolled in an education program for persons with disabilities at the following schools Monday through Friday from March 16-27, 2020.

- Ballenger Creek Elementary
- Crestwood Middle School
- Frederick High School
- Hillcrest Elementary School
- Lincoln Elementary School
- Monocacy Elementary School
- North Frederick Elementary School
- Waverley Elementary School

Breakfast: 8:30-9:30 AM Lunch: 11:30 AM-12:30 PM

All children 18 years old and younger and adults older than 18 years old who are enrolled in an education program for persons with disabilities are eligible to participate.



- Children do NOT have to live in Frederick County to receive free meals.
- Children do NOT have to be Frederick County Public School students to receive free meals.
- Children do NOT have to be students at the participating school to receive free meals.
- Children will be allowed to take their meals to go. Participating schools will have containers and bags for children to transport their meals.

If you have questions, please call the FCPS food and nutrition services office at 301-644-5061



#### **Washington County Resources**

## For general questions about COVID-19 or Maryland's response, please visit www.health.maryland.gov/coronavirus

#### **Washington County Health Department Coronavirus Updates**

https://www.washco-md.net/coronavirus-info/

#### **Washington County Health Department**

240-313-3200; online at <a href="https://washcohealth.org/">https://washcohealth.org/</a>

#### **Washington County Emergency Management Division**

240-313-4360; online at https://www.washco-md.net/emergency-services/emerg-man/

#### **Washington County Circuit Court**

301-733-8660; online at <a href="https://mdcourts.gov/clerks/washington">https://mdcourts.gov/clerks/washington</a>

#### **Hospitals**

Meritus Health

301-790-8000; online at <a href="https://www.meritushealth.com/">https://www.meritushealth.com/</a>

#### **Washington County Public Schools**

301-766-2800; online at <a href="http://wcpsmd.com/">http://wcpsmd.com/</a>

#### **Washington County Public Schools Emergency Closure Meal Service Information**

Online at

http://wcpsmd.com/news/food-nutrition-services-providing-meals-students-community-during-scho ol-closure



#### **Allegany County Resources**

## For general questions about COVID-19 or Maryland's response, please visit www.health.maryland.gov/coronavirus

#### **Allegany County Health Department Coronavirus Updates**

https://health.maryland.gov/allegany/Pages/COVID19.aspx

#### **Allegany County Health Department**

301-759-5000; online at <a href="https://health.maryland.gov/allegany/Pages/Home.aspx">https://health.maryland.gov/allegany/Pages/Home.aspx</a>

#### **Allegany County Emergency Management Division**

301-876-9155; online at https://www.alleganygov.org/168/Emergency-Services

#### **Allegany County Circuit Court**

301-777-5923; online at <a href="https://mdcourts.gov/clerks/allegany">https://mdcourts.gov/clerks/allegany</a>

#### **Hospitals**

Western Maryland Health System

240-964-7000; online at <a href="https://www.wmhs.com/">https://www.wmhs.com/</a>

#### **Allegany County Public Schools**

301-759-2000; online at <a href="https://www.acpsmd.org/">https://www.acpsmd.org/</a>

#### **Allegany County Public Schools Emergency Closure Meal Service Information**

The ACPS Food Service Department will provide "brown-bag" to-go lunches for students beginning on Monday, March 16, 2020. This service will run Monday-Friday, from 11:00 a.m.-1:00 p.m. at each school until further notice. The brown bags will be distributed in the school lobby. Students and non-essential staff are not permitted in any other area of the building. Brown bags maybe picked up by parents/students at any of the schools (even if they are not enrolled in that school) during the scheduled pick-up times.



#### **Garrett County Resources**

## For general questions about COVID-19 or Maryland's response, please visit www.health.maryland.gov/coronavirus

#### **Garrett County Health Department Coronavirus Updates**

https://garretthealth.org/covid-19-information/

#### **Garrett County Health Department**

301-334-7777 or 301-895-3111; online at <a href="https://garretthealth.org/">https://garretthealth.org/</a>

#### **Garrett County Emergency Management**

301-334-7619; online at https://www.garrettcounty.org/emergency-services

#### **Garrett County Circuit Court**

301-344-1937; online at https://www.courts.state.md.us/clerks/garrett

#### Hospitals

**Garrett Regional Medical Center** 

301-533-4000; online at https://www.grmc-wvumedicine.org/

#### **Garrett County Public Schools**

https://www.garrettcountyschools.org/news/2020/03/gcps-update-on-coronavirus--march-11-2020

#### **Garrett County Public Schools Emergency Closure Meal Service Information**

Garrett County Public Schools will offer free meals to any child 18 and under beginning Wednesday, March 18, 2020. Children must be present to receive a meal. The bag lunch meal will consist of a peanut butter and jelly sandwich (yogurt or cheese sandwich available for children with peanut allergies), fruit cup, fresh fruit, fresh vegetable, and milk. The children can take the meal home to eat. The meals will be distributed at the following locations while GCPS schools are closed:

Dennett Road School - 770 Dennett Road, Oakland, MD

Monday through Friday: Lunch (11:30-12:00)

Liberty Mews - 451 Liberty Street, Oakland, MD Monday through Friday: Lunch (11:00-11:20)

Crellin - 57 Crellin Street, Crellin, MD

Monday through Friday: Lunch (11:35–11:55)



Oakland Town Parking Lot - 103 Town Park Lane, Oakland, MD

Monday through Friday: Lunch (12:10-12:30)

Deer Park - 198 Frank Custer Drive, Deer Park, MD

Monday through Friday: Lunch (12:45–1:05)

Garrett County Chamber of Commerce - 15 Visitors Center Drive, McHenry, MD

Monday through Friday: Lunch (10:40–11:00)

Hickory Environmental Center (Northern Middle's bus loop) - 604 Pride Parkway, Accident, MD

Monday through Friday: Lunch (11:20–11:40)

Friendsville Elementary School - 841 First Avenue, Friendsville, MD

Monday through Friday: Lunch (12:00-12:20)

Grantsville Elementary School - 120 Grant Street, Grantsville, MD

Monday through Friday: Lunch (12:40–1:00)

Loch Lynn - 319 Roanoke Avenue, Loch Lynn MD (pavilion)

Monday through Friday: Lunch (11:00–11:20)

Kitzmiller Community Park - 290 W. Main Street, Kitzmiller, MD

Monday through Friday: Lunch (11:45–12:05)

Bloomington Park - 334 North Branch Avenue, Bloomington, MD

Monday through Friday: Lunch (12:30–12:50)

Any questions can be directed to the Food & Nutrition Services Office at 301-334-7652 or 888-262-2792.



#### **Preventing Stigma**

Viruses don't discriminate, and neither should we.

#### Coronavirus doesn't recognize race, nationality or ethnicity.

The 2019 novel coronavirus started in Wuhan, China. That's just geography. Having Chinese ancestry—or any other ancestry—does not make a person more vulnerable to this illness.

#### Wearing a mask does not mean a person is ill.

People wear masks for a variety of reasons, including to avoid pollen and air pollution or for cultural and social reasons. We should not judge someone for wearing a mask or assume they are sick.

#### You can interrupt stigma. Start by sharing accurate information.

Avoid spreading misinformation. Stay informed through reputable, trusted sources:

- Centers for Disease Control and Prevention: <a href="https://www.cdc.gov/">https://www.cdc.gov/</a>
- Maryland State Department of Health: www.health.maryland.gov/coronavirus
- County-operated Public Health Websites (see pages within)

#### Speak up if you hear, see, or read misinformation or harassment.

Gently correct the false information and remind the speaker: prejudiced language and actions make us all less safe. If a serious harassment occurs, consider reporting it.

#### Show compassion and support for those most closely impacted.

In schools and workplaces, create learning opportunities for students and staff that dispel racist and misinformed ideas. Listen to, acknowledge and, with permission, share the stories of people experiencing stigma. Bigotry is never acceptable in any community.

